



## HANDSET COMPATIBILITY

Due to inconsistencies in the way telephone handsets are wired, certain handset may experience problems when used with the Callbox. These problems include, no dial tone or no ring tone. To rectify these issues, you can first try to use another handset. If this is not a suitable option you must then use a simple adapter. This is placed between the Callbox and your handset. When using the adapter you should also use the cable that was originally supplied with your telephone, which should now plug-in to the new adapter.

If you experience this problem, please contact Iconic Support Team, who will supply an adapter free of charge.

Email us at: [support-uk@iconic-corp.com](mailto:support-uk@iconic-corp.com)

